

Patient Participation Group 19th June 2013

Present: Brian Daniels, Linda Bainbridge, Marilyn White, Keith Emsden, Jean Hirst, Chelsea Cain, Gary Schofield, Dr Derek Say, Marsha Raynes

Apologies: Sarah Wylie, Richard Nayar, Barry Winterbottom, Charles Hazle

Welcome: Chelsea Cain from Wales Sixth Form (granddaughter to Linda Bainbridge) and Rev. Gary Schofield

Minutes of previous meeting: agreed

NHS Choices: DTS said thank you to Brian for the positive comments he had added to the NHS Choices website after having some negative comments put on the website about the surgery. Brian said it had been a very hard process to add these comments on to the website. Linda said that the surgery had superb qualities. She said she has had dealings with other surgeries and found them not to be of Kiveton standard. Gary said that he rarely heard any negative comments about the surgery. He said that people are quick to complain and that he could honestly say people speak well about the surgery. Marilyn said that the patients were very lucky with the surgery. Dr Say thanked everyone for their positive comments.

Treasurers Report: Barry wasn't at the meeting.

Constitution: Brian said that the group would pass on a copy of the constitution to Gary and Chelsea.

Progress with promoting the group: Brian told Gary and Chelsea that the group had had a very successful carer's week last year and told them about the Physical Activities event planned for July.

Contact with schools: Brian said that it was nice to have Chelsea join the group as a young person. He mentioned the magazine and said that it was important for young people to have their say. Chelsea said she would be happy to help with the magazine. Keith said it would be good to put something on the website. Chelsea said it would be good to put something on Twitter or Face book as she said the majority of young people are on one of the two sites. Brian said that the group really needed to get young people on board as soon as possible. He said he had spoken to Joanne Palmer at Wales School who wanted to be involved. Chelsea said that the sixth form had PSHE once a week at school and that the PPG group/surgery could be fitted in to this. Linda said that we could send some information up to school, especially information about the youth clinic. DTS said that Joanne had attended the last Youth clinic meeting. The group agreed to look at connections to the school. Gary asked if the group would be targeting any other schools or even the Childrens centre. Keith said maybe it would be better to target Wales High School first. DTS asked what the group would like to communicate. Chelsea said that it would be good to explain (to the girls in particular) all the services Kiveton provide as many weren't aware. Linda said it might be a nice idea to invite elderly patients into the surgery to have tea and biscuits with youngsters. She says she has done this before and it is amazing to see both generations together.

Physical Activities: Keith said that some of the group had met with Dr Joanne Wallis and that she had great things planned for the Physical Activities day on 17th July and that the group were waiting for jobs to be passed to them for the day. Brian told Chelsea and Gary that JW had been so impressed with the Olympics that it had encouraged her to get people doing physical activities. Marsha said that JW had given her a list of people she would like the group to invite and that she would also like some invitations doing for the day. Chelsea said she would do these and she would discuss it with Marsha. Brian said that he was writing a press release to go out a few weeks before the event, but would let JW approve it first. Keith asked if something could be put on the right hand side of the prescription, Marsha said she would do this. Brian said he would be happy to do a briefing session on how to deal with the press. Keith said that it would be a good idea to bring the next meeting forward to 10th July, this was agreed. Chelsea said that if the group wanted to invite any pupils from

Wales it would need to be done soon as they finish school on 11th July. She said that the sixth form had a Charity Committee and that they may get involved if asked, even if they did meet and greet on the day. Keith said that he would contact the community police team. Brian said it seemed that things were coming together.

Rotherham PPG Meeting: Keith and Brian told the group they were going to go to this meeting and Marilyn said she would also like to attend. Marsha said she would pass this on to Charles. At the last meeting Rotherham had asked for a contact number, Keith said he was happy to give his. Keith said that the Commissioning group were expecting the group to be an eyes and ears for them in the surgery and in the hospitals and said he wasn't happy to do this. Linda said that a similar thing had been done through mental health. She said it had been quite positive and that improvements had been made such as: photos of staff on the walls and information on the walls about activities. Keith said he didn't think this was their role. He said the group should stick with what they wanted to do. Keith said it may be a good idea to do a questionnaire to the patients about the services at Kiveton. Brian said the agenda for the meeting looked good and that Public Health would be there.

Fibromyalgia: Marilyn said she had fibromyalgia and would like to start a support group. It would be a positive group and it would be somewhere you could go and discuss things, and it could also involve other painful diseases. She said it would be useful if a GP or nurse could come to the group for around ten minutes to see the group. DTS said he thought it would be a good idea and it could be held at the surgery. Marilyn asked if people who weren't registered with the practice, but with fibromyalgia could attend the meeting, DTS said yes. Marilyn said she would think about a date and a time and contact Marsha.

Ronald Law (patient) walked in at this point and apologised for being late.

New from the Practice: DTS said that there was a slight problem with the pharmacy as Weldricks as they were re structuring so the pharmacy was on hold at the moment. Ronald asked who would own the pharmacy building, DTS said the surgery would. Ronald then asked who would pay for it. DTS said that it was a proper business agreement. Ronald asked if Lloyds would be able to have it. DTS said that he was getting a 'bit ahead of the surgery' but that any chemist would have to already be in the area and willing to relocate. Linda said that Ronald should leave it to the surgery as it wasn't the Group's business. Ronald said he was from the Parish Council and asked if the surgery was aware of the plans to build 250 houses and asked DTS if the surgery would be able to cope with this. DTS said the surgery wasn't asked when the previous new houses were built and that they would have to find a way of coping. DTS also told the group that Dr Tooth would not be on the CCG from October and returning to the surgery full time.

The meeting was closed. Next meeting 10th July 2013.